Life of a Ticket
Discussion Group
Report to OUDPC
April 30, 2019

TEAM MEMBERS
Les Schell – Kinder Morgan
Byron Bedel – Greater Cincinnati Water Works
Mark Ritter – Marathon Petroleum Company
Kris Klaus – Ohio Home Builders Assoc.

Discussion Group Calls for **Ticket Life** were held on **2/05, 2/20 and 4/8/19.**

a) Team members feel it is important to define ticket life.
    a. Maintain communication between all parties on longer length projects
    b. Ensure worker safety
    c. Reduce potential damages
    d. Life expectancy of markings on the ground and other materials

b) Team members shared their ticket update practices as well as the practices of others they reached out to (asset owners, contractors, governmentals)
    a. Many groups (contractors and utilities) already have established practices to call in and update tickets at various frequencies
    b. Frequencies of ranged from every 7 days, 10 days, 30 days.

c) Concern was raised regarding the number of tickets already called in without commencing work within 10 days.
    a. Several members felt those responsible for calling in repeat tickets without starting work within 10 days should be fined or penalized by the UTC.

d) Concern was raised about the potential number of increased tickets this could create and the resources that would be required to Mark these out.
        a. More tickets, more locate requests, more experienced locators needed, more cost.

The Team felt it is important to define ticket life. Concerned that Large Project Team can not meet their objective without addressing Ticket Life as it relates to size and scope of ticket.

Respectfully,

Les Schell